





THERMO PRODUCTS USER MANUAL DIADEMA IDRO EVO

004280299 - REV 000





ATTENTION

SURFACES CAN BECOME VERY HOT! ALWAYS USE PROTECTIVE GLOVES!

During combustion, thermal energy is released that significantly increases the heat of surfaces, doors, handles, controls, glass, exhaust pipes, and even the front of the appliance. Avoid contact with those elements if not wearing protective clothing (protective gloves included). Make sure children are aware of the danger and keep them away from the stove during operation.

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We thank you for having chosen our company; our product is a great heating solution developed from the most advanced technology with top quality machining and modern design, aimed at making you enjoy the fantastic sensation that the heat of a flame gives, in complete safety.

WARNINGS

This instructions manual is an integral part of the product: make sure that it always accompanies the appliance, even if transferred to another owner or user, or if transferred to another place. If it is damaged or lost, request another copy from the area technician. This product is intended for the use for which it has been expressly designed. The manufacturer is exempt from any liability, contractual and extracontractual, for injury/damage caused to persons/animals and objects, due to installation, adjustment and maintenance errors and improper use.

Installation must be performed by qualified staff, which assumes complete responsibility for the definitive installation and consequent good functioning of the product installed. One must also bear in mind all laws and national, regional, provincial and town council Standards present in the country in which the appliance has been installed, as well as the instructions contained in this manual.

The use of the appliance must comply with all local, regional, national and European regulations.

The Manufacturer cannot be held responsible for the failure to comply with such precautions.

After removing the packaging, ensure that the content is intact and complete. Otherwise, contact the dealer where the appliance was purchased. All electric components that make up the product must be replaced with original spare parts exclusively by an authorised after-sales centre, thus guaranteeing correct functioning.

SAFETY

• THE APPLIANCE MAY BE USED BY CHILDREN 8 YEARS OF AGE OR OLDER AND INDIVIDUALS WITH REDUCED PHYSICAL, SENSORY, OR MENTAL CAPACITIES OR WITHOUT EXPERIENCE OR THE NECESSARY KNOWLEDGE, PROVIDED THAT THEY ARE SUPERVISED OR HAVE

RECEIVED INSTRUCTIONS ON SAFE USE OF THE APPLIANCE AND THAT THEY UNDERSTAND THE INHERENT DANGERS.

• THE GENERATOR MUST NOT BE USED BY PERSONS (INCLUDING CHILDREN) WITH REDUCED PHYSICAL, SENSORY AND MENTAL CAPACITIES OR WHO ARE UNSKILLED PERSONS, UNLESS THEY ARE SUPERVISED AND TRAINED REGARDING USE OF THE APPLIANCE BY A PERSON RESPONSIBLE FOR THEIR SAFETY.

• THE CLEANING AND MAINTENANCE REQUIRED BY THE USER MUST NOT BE PERFORMED BY CHILDREN WITHOUT SUPERVISION.

• CHILDREN MUST BE CHECKED TO ENSURE THAT THEY DO NOT PLAY WITH THE APPLIANCE.

• DO NOT TOUCH THE GENERATOR WHEN YOU ARE BAREFOOT OR WHEN PARTS OF THE BODY ARE WET OR DAMP.

• IT IS FORBIDDEN TO MODIFY THE APPLIANCE IN ANY WAY.

• DO NOT PULL, REMOVE, TWIST THE ELECTRICAL CABLES COMING OUT OF THE PRODUCT EVEN IF IT IS DISCONNECTED FROM THE MAINS.

• IT IS ADVISED TO POSITION THE POWER SUPPLY CABLE SO THAT IT DOES NOT COME INTO CONTACT WITH HOT PARTS OF THE APPLIANCE.

• THE POWER SUPPLY PLUG MUST BE ACCESSIBLE AFTER INSTALLATION.

• DO NOT CLOSE OR REDUCE THE DIMENSIONS OF THE AIRING VENTS IN THE PLACE OF INSTALLATION. THE AIRING VENTS ARE ESSENTIAL FOR CORRECT COMBUSTION.

• DO NOT LEAVE THE PACKAGING ELEMENTS WITHIN REACH OF CHILDREN OR UNASSISTED DISABLED PERSONS.

• THE HEARTH DOOR MUST ALWAYS BE CLOSED DURING NORMAL FUNCTIONING OF THE PRODUCT.

• WHEN THE APPLIANCE IS FUNCTIONING AND HOT TO THE TOUCH, ESPECIALLY ALL EXTERNAL SURFACES, ATTENTION MUST BE PAID

• CHECK FOR THE PRESENCE OF ANY OBSTRUCTIONS BEFORE SWITCHING THE APPLIANCE ON FOLLOWING A PROLONGED PERIOD OF INACTIVITY.

THE GENERATOR HAS BEEN DESIGNED TO ADJUST ITSELF
 AUTOMATICALLY IN PARTICULAR OPERATING CONDITIONS

• THE GENERATOR HAS BEEN DESIGNED TO FUNCTION IN ANY CLIMATIC CONDITION. IN PARTICULARLY ADVERSE CONDITIONS

(STRONG WIND, FREEZING) SAFETY SYSTEMS MAY INTERVENE THAT SWITCH THE GENERATOR OFF. IF THIS OCCURS, CONTACT THE TECHNICAL AFTER-SALES SERVICE AND ALWAYS DISABLE THE SAFETY SYSTEMS.

• IN THE EVENT THE FLUE CATCHES FIRE, USE SUITABLE SYSTEMS FOR SUFFOCATING THE FLAMES OR REQUEST HELP FROM THE FIRE BRIGADE.

- THIS APPLIANCE MUST NOT BE USED TO BURN WASTE
- DO NOT USE ANY FLAMMABLE LIQUIDS FOR IGNITION
- DURING THE FILLING PHASE DO NOT PUT THE BAG OF PELLETS TO INTO CONTACT WITH THE PRODUCT

• THE MAJOLICAS ARE TOP QUALITY ARTISAN PRODUCTS AND AS SUCH CAN HAVE MICRO-DOTS, CRACKLES AND CHROMATIC IMPERFECTIONS. THESE FEATURES HIGHLIGHT THEIR VALUABLE NATURE. DUE TO THEIR DIFFERENT DILATION COEFFICIENT, THEY PRODUCE CRACKLING, WHICH DEMONSTRATE THEIR EFFECTIVE AUTHENTICITY. TO CLEAN THE MAJOLICAS, IT IS RECOMMENDED TO USE A SOFT, DRY CLOTH. IF A DETERGENT OR LIQUID IS USED, THE LATTER COULD PENETRATE INSIDE THE CRACKLES, HIGHLIGHTING THEM.

 SINCE THE PRODUCT CAN TURN ON AUTOMATICALLY THANKS TO THE TIMER, OR REMOTELY USING THE DEDICATED APPLICATIONS, IT IS STRICTLY FORBIDDEN TO LEAVE ANY COMBUSTIBLE OBJECT WITHIN THE SAFETY DISTANCES INDICATED ON THE TECHNICAL DATA PLATE.
 INTERNAL COMBUSTION CHAMBER PARTS CAN BE SUBJECT TO

EXTETICAL WARN, IT DOESN'T AFFECT THE FUNCTIONALITY

ROUTINE MAINTENANCE

Based on Decree 22 January 2008 n°37 art.2, routine maintenance means interventions aimed at reducing degradation due to normal use, as well as dealing with accidental events entailing the need of first interventions, which however do not modify the structure of the system upon which one is intervening or its intended use according to the requirements laid down by the technical standards in force and by the manufacturer's use and maintenance manual.

HYDRAULIC SYSTEM

Certain concepts referring to the Italian Standard UNI 10412-2:2009 are described in this chapter.

As previously described, when installing, all national, regional, provincial and council Standards in force provided by the country in which the appliance has been installed must be complied with.

During installation of the generator it is MANDATORY to adjust the system with a manometer in order to display the water pressure.

TABLE OF SAFETY DEVICES FOR CLOSED VESSEL SYSTEM AND NOT PRESENT IN THE PRODUCT	
Safety valve	\checkmark
Pump control thermostat (it is managed by the water probe and the board program)	\checkmark
Water temperature indicator (display)	\checkmark
Pressure transducer with display	\checkmark
Automatic circuit breaker adjustment switch (managed by board program)	\checkmark
Pressure transducer with minimum and maximum pressure switch alarm	\checkmark
Water overheating automatic circuit breaker switch (block thermostat)	\checkmark
Circulation system (pump)	\checkmark
Expansion system	\checkmark

Pay attention to the correct sizing of the system:

- generator power compared to the thermal requirement
- possible need for a buffer tank

INSTALLATION AND SAFETY DEVICES

The installation, relative system connections, commissioning and inspection of correct functioning must be carried out perfectly, in full compliance with Standards in force, national, regional and municipal, as well as these instructions. For Italy, installation must be carried out by professionally qualified staff (Ministerial Decree dated 22.01.08 n°37).

Extraflame S.p.A. declines all responsibility for damage to objects and/or persons caused by the system.

TYPE OF SYSTEM

There are 2 different types of system:

- Open vessel system and closed vessel system.
- The product has been designed and made to work with closed vessel systems.

CHECK THAT THE PRELOAD OF THE EXPANSION VESSEL IS SET TO 1.5 BAR.

SAFETY DEVICES FOR CLOSED VESSEL SYSTEM

In accordance with the UNI 10412-2:2009 regulation in force in Italy, all the closed systems must be fitted with: safety valve, pump control thermostat, temperature indicator, pressure indicator, automatic circuit breaker block switch (block thermostat), circulation system, expansion system, and safety dissipation built-in to the generator with thermal safety valve (self-activated), if the appliance does not have a temperature self-adjustment system.

DISTANCES OF SAFETY DEVICES ACCORDING TO THE STANDARD

The temperature safety sensors must be in place on the machine at a distance no greater than 30 cm from the flow connection. Whenever the generators lack a device, those missing can be installed on the generator flow pipe, within a distance no greater than 1 m from the machine.

COMMISSIONING CHECKS

Before connecting the boiler:

a) wash all system piping thoroughly in order to remove any residues which might compromise the correct functioning of certain system components (pumps, valves, etc.).

b) The company recommends installing a magnetic filter in the generator return, to increase the operational life of the boiler, make it easier to remove impurities and increase the overall efficiency of the system.

It is also advisable to perform an inspection using appropriate instruments, to check for any stray currents that may cause corrosion.

c) check to verify that the flue has adequate draught, that it is not narrowed and that other appliances do not discharge into the flue. This is to prevent unexpected power increases. The flue fitting can be mounted between the boiler and the flue only after this inspection. An inspection of the connections with pre-existing flues is recommended.

ANTI-CONDENSATION DEVICE (MANDATORY)

Make sure a suitable anti-condensate circuit has been realised, which guarantees an appliance return temperature of at least 55°C. The automatic thermostatic valve, for instance, is used in solid fuel boilers as it prevents cold water from returning into the exchanger. A high return temperature allows efficiency improvement, reduces formation of smoke condensation and prolongs the generator's life span. The manufacturer recommends using the 55°C model with 1" hydraulic connections.

For the products with the *PWM pump control thermostat, installation is considered equivalent to the realisation of a suitable anti-condensate circuit in the case where::

- the heat generator pump is the only one in the installation, or

- there is a plate heat exchanger between the heat generator and the installation, or
- there is a hydraulic compensator or an inertial storage tank (buffer) between the heat generator and the installation

*Check technical data sheet on website. Valve on sale as an accessory (optional)

STOVE POSITIONING

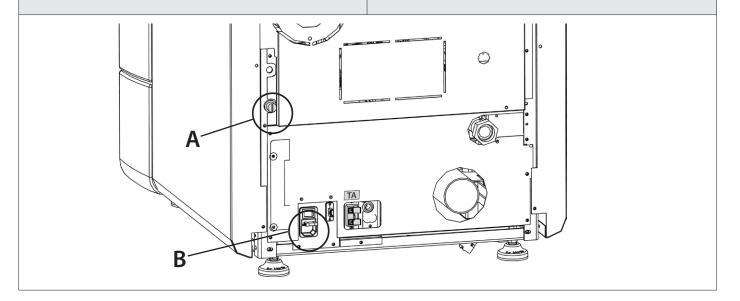
For correct product functioning, it is recommended to position it so that it is perfectly level, using a spirit level.

RESETTING

FUSE

The figure below shows the reset position "A". If a fuse breaks, it is recommended to contact a qualified technician to check the cause.

If the stove is not powered, have the condition of the fuse (B) checked by a qualified technician.



FEATURES

	DIADEMA IDRO EVO
Water content of the thermo-product heat exchanger (I)	21
Volume of expansion vessel integrated in the thermo-product (I)	8 🛠
3 bar safety valve integrated in the thermo-product	SI
Minimum and maximum pressure switch integrated into the thermo-product	SI
Pump integrated into the thermo-product	SI
Pump max. head (m)	6

* ENVISION A POSSIBLE ADDITIONAL EXPANSION VESSEL DEPENDING ON THE SYSTEM WATER CONTENT.

CONSULT THE HYDRAULIC DIAGRAMS MANUAL FOR THE DETAILS OF THE CIRCULATOR INSTALLED.

INSTALLATION

GENERAL

The flue gas exhaust and hydraulic connections must be carried out by qualified personnel who must issue installation conformity documentation compliant with national standards.

The installer must provide the owner or person acting for him, according to the legislation in force, with the declaration of conformity, supplied with:

- 1) the use and maintenance manual of the appliance and of the system components (such as for example, the smoke ducts, chimney, etc.);
- 2) photocopy or photograph of the chimney plaque;
- 3) system booklet (where applicable).

The installer must ask to be issued with a receipt stating that the documentation has been provided, and must keep it with a copy of the technical documentation relating to the installation.

For installation in a condominium, prior approval from the condominium's administrator must be requested.

Where required, check the exhaust gas emissions after installation. Should a sampling point be installed, it must be airtight.

COMPATIBILITY

Do not install in rooms with a fire hazard. It is also forbidden to install it in living areas with the following characteristics:

- 1. where there are liquid fuel appliances with continuous or discontinuous operation that draw the combustion air into the room in which they are installed.
- 2. where there are type B gas appliances intended for heating, with or without domestic hot water production and in adjacent and communicating rooms.
- 3. where the depression measured in situ between the external and internal environment is greater than 4 Pa.
- N.B.: Watertight appliances can also be installed in the cases indicated in points 1, 2 and 3 of this paragraph.

INSTALLATIONS IN BATHROOMS, BEDROOMS AND STUDIO FLATS

Installation in bathrooms, bedrooms and studio flats is only allowed for sealed or closed hearth appliances with ducted combustion air taken from the outside.

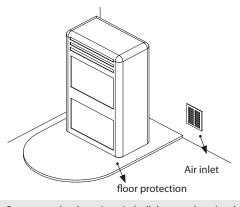
POSITIONING AND SAFETY DISTANCES

The support surfaces and/or points must have a suitable capacity to bear the overall weight of the appliance, accessories and coverings. If the floor is made of a combustible material, we recommend using a non-combustible material to protect the front part from any burnt material which might fall during routine cleaning operations. The generator must be level to function properly. The side walls, the rear walls and the floor support surface should be made of non-combustible material.

MINIMUM DISTANCES (PELLET STOVES)

Installation next to flammable or heat-sensitive materials is permitted **only if the special safety distances specified on the label at the beginning of the manual (pag.2) are observed**. If the materials are not flammable, you must keep a side and rear distance of at least 100 mm (without the inserts). For products equipped with rear spacers, wall-mounting installation is permitted <u>exclusively for the rear side</u>.





One must also bear in mind all laws and national, regional, provincial and town council regulations in force in the country in which the appliance has been installed, as well as the instructions contained in this manual.

To carry out extraordinary maintenance operations on the product, it may be necessary to move it away from the adjacent walls. This must be done by a technician authorised to disconnect the combustion product evacuation ducts and then reconnect them. For heaters connected to the hydraulic system, the connection between the system itself and the product must be made in such a way that, when an authorised technician is about to carry out extraordinary maintenance operations, it is possible to move the heater at least 1 metre away from the adjacent walls.

INSTALLING INSERTS

When installing inserts, access must be prevented to the internal parts of the appliance and it must not be possible to access live parts during extraction operations.

Any wiring, for example the power cable or room probe, must be positioned so as not to be damaged during movement of the insert and must not come into contact with hot parts. If a cavity made of combustible material is installed, we recommend taking all the safety precautions indicated by the installation standards.

VENTILATION AND AERATION OF INSTALLATION ROOMS

In case of non-airtight heater and/or installation, the ventilation must respect the minimum area indicated below (considering the highest value among those provided):

Appliance categories	Reference standard	Percentage of the net opening section with respect to the appliance fumes outlet section	Minimum net opening value of the ventilation duct
Pellet stoves	UNI EN 14785	-	80 cm ²
Boilers	UNI EN 303-5	50%	100 cm ²

Under any condition, including in the presence of extractor hoods and/or of controlled forced ventilation systems, the pressure difference between the generator installation rooms and the outside must always be equal to or less than 4 Pa.

In the presence of type B gas appliances with intermittent operation not intended for heating, they must have their own aeration and/or ventilation opening.

The air inlets must meet the following requirements:

- they must be protected with grids, metal mesh, etc., but without reducing the net useful section;
- they must be made so as to make the maintenance operations possible;
- positioned so that they cannot be obstructed;
 The clean and non-contaminated air flow can also be obtained from a room adjacent to that of installation (indirect aeration and ventilation), as long as the flow takes place freely through permanent openings communicating with the outside.
 The adjacent room cannot be used as a garage, or to store combustible material or for any other activity with a fire hazard, bathroom, bedroom or common room of the building.

FLUE GAS EXHAUST

The heat generator works in depression and is equipped with an outlet fan for flue gas extraction. There must be a single exhaust system for the generator. Using a flue that is shared with other devices is not allowed.

- The components of the flue gas exhaust system must be chosen in relation to the type of appliance to be installed in compliance with:
 - UNI/TS 11278 in the event of metal chimneys, with particular attention to that stated in the specification;
 - UNI EN 13063-1 and UNI EN 13063-2, UNI EN 1457, UNI EN 1806 in the event of non-metallic chimneys.
 - The length of the horizontal section must be minimal and, in any case, no longer than 3 metres, with a minimum upward slope of 3%
 - There must not be more than 4 direction changes including the one due to the use of the "T" element.
 - A "T" fitting with a condensation collection cap must be provided at the base of the vertical section.
 - If the exhaust is not inserted in an existing flue, a vertical section with a windproof end piece is required (UNI 10683).
 - The vertical duct can be inside or outside the building. If the smoke duct is inserted in an existing flue, it must be certified for solid fuel.
 If the smoke duct is outside the building, it must always be insulated.
 - If the smoke duct is outside the building, it must always be insulated
 The smoke duct result have at least one sintight inlat for flue gas and
 - The smoke ducts must have at least one airtight inlet for flue gas sampling.
 All the sections of the flue must have a securit here accessible to increase time.
 - All the sections of the flue gas duct must be accessible to inspection.
 - Inspection openings must be provided for cleaning.
 - If the generator has a fume temperature lower than 160°C+ ambient temperature caused by the high yield (contact technicians) it MUST be resistant to humidity.
 - A flue system that does not respect the previous points or, in general, that does not comply with the regulations, may cause condensation phenomena inside it.

CHIMNEY CAP

The chimney caps must meet the following requirements:

- they must have a useful outlet section no less than double that of the chimney/ducted system on which it is installed;
- they must be adapted in order to prevent the penetration of rain and snow in the chimney/ducted system;
- they must be built so that, in the event of winds coming from all directions and from any angle, the expulsion of combustion products is in any case ensured;

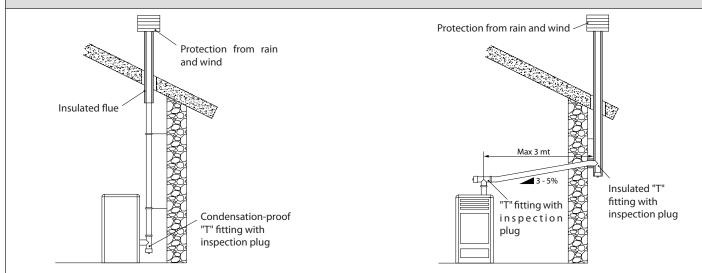
FOR GERMANY ONLY

The product can be connected to a shared flue (multi-connection) provided that the requirements of the regional and national regulations, amongst which DIN EN 13384-2, DIN V 18160-1, DIN 18896 and of the MFeuV-2007 (Muster-Feuerungsverordnung) are strictly complied with, and that the local chimney sweep has checked and approved the installation conditions.

Please also remember the following indications, which the end user must comply with:

- The device can be operated only with the doors closed.
- The doors and all setting devices must remain closed when the device is not on (except for cleaning and maintenance operations).

EXAMPLES OF CORRECT CONNECTION TO THE CHIMNEY



CONNECTION TO THE MAINS ELECTRIC SUPPLY

The generator is supplied with an electric power cable to be plugged into a 230V 50 Hz socket, possibly with a circuit breaker switch. The socket must be easily accessible.

The electrical system must be compliant with standards. The efficiency of the earthing circuit must be checked. Unsuitable earthing of the system can cause malfunctioning for which the manufacturer will not be held liable. Power supply variations beyond 10% can cause faulty operation of the product.

PELLETS AND LOADING

Pellets are made by subjecting wood shavings i.e. the rejects of pure unpainted wood from sawmills, carpentry products and products from other activities connected to wood working and transformation, to very high pressures.

This type of fuel is fully ecological as no glues are used for its compaction. In fact, pellet compactness is guaranteed over time by a natural substance found in wood: lignin.

In addition to being an ecological fuel, making best use of wood residue, pellets also have a series of technical advantages. While wood has a calorific value of 4.4 kWh/kg (with 15% moisture, therefore after approximately 18 months of curing), that of pellets is 5 kWh/kg.

Pellet density is about 650 kg/m³ and water content is equal to 8% of its weight. For this reason pellets do not need to be cured to obtain a sufficient heat yield.

The pellets used must be class **A1** certified according to standard **ISO 17225-2** (**ENplus-A1, DIN Plus** or **NF 444** of the following category: "High quality NF biocombustible wood pellets").

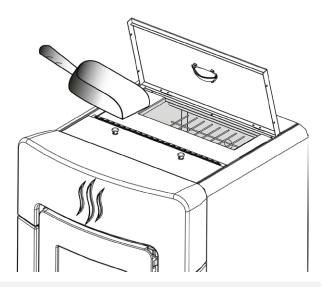
UNI EN 303-5 with the following characteristics: water content \leq 12%, ash content \leq 0.5% and lower calorific value >17 MJ/kg (in the case of boilers).

The Manufacturer recommends using pellets with a <u>diameter of 6mm</u> with its products.

PELLET STORAGE

To guarantee combustion without problems, the pellets must be kept in a dry place.

Open the tank lid and load the pellets using a scoop.





THE USE OF EXPIRED PELLETS OR ANY OTHER MATERIAL WILL AFFECT THE FUNCTIONALITY OF YOUR GENERATOR AND MAY LEAD TO THE TERMINATION OF THE WARRANTY AND CESSATION OF ANY ACCOMPANYING RESPONSIBILITY ON THE PART OF THE MANUFACTURER

CHECKS AND PRECAUTIONS FOR FIRST IGNITION

IMPORTANT!

IN ORDER FOR THE GENERATOR TO WORK PROPERLY, THE HYDRAULIC SYSTEM'S PRESSURE MUST BE BETWEEN 0.6 AND 2.5 BAR.

If the pressure detected by the digital pressure switch is below 0.6 or above 2.5 bar, it triggers a boiler alarm. Bringing the water pressure within the standard values, it is possible to reset the alarm by pressing the button 0/1 for 3 seconds (The alarm can be reset only if the fumes motor has stopped and 15 minutes have elapsed from the display of the alarm)

THE PELLET LOADING MOTOR DOES NOT WORK:

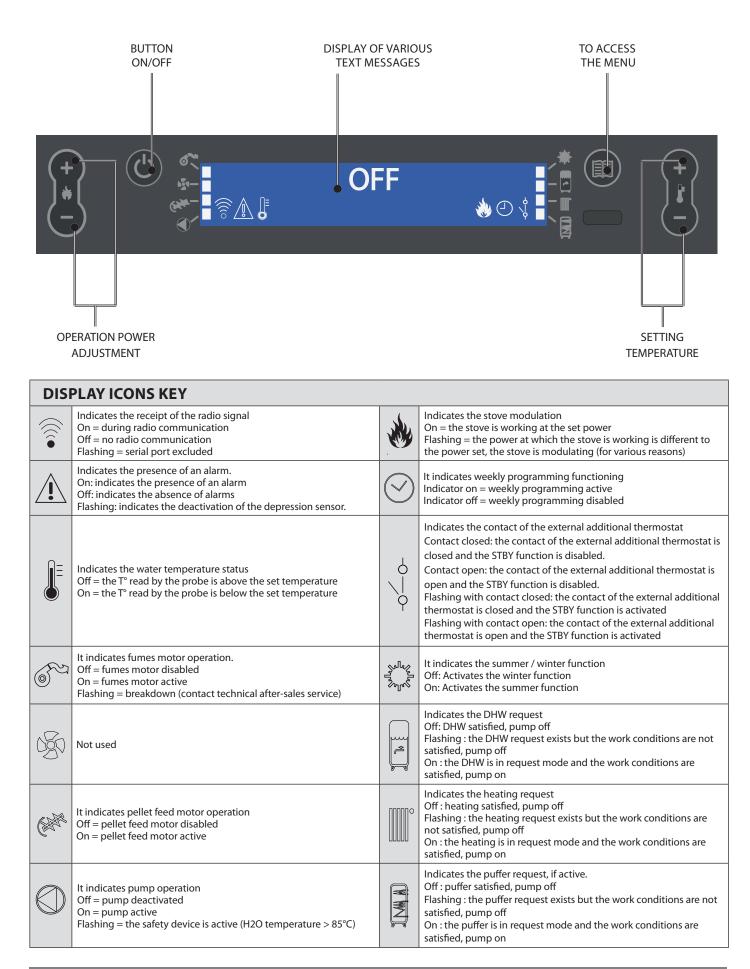
Due to the filling of the system, it is normal that there is air inside the circuit. During the 1st ignition cycle, water movement causes the displacement of air bubbles and their out-flow from the automatic vents out of the system. This can cause the pressure to drop and activate the minimum pressure switch, which stops the motor that transports the pellets and, therefore, the heat generator.

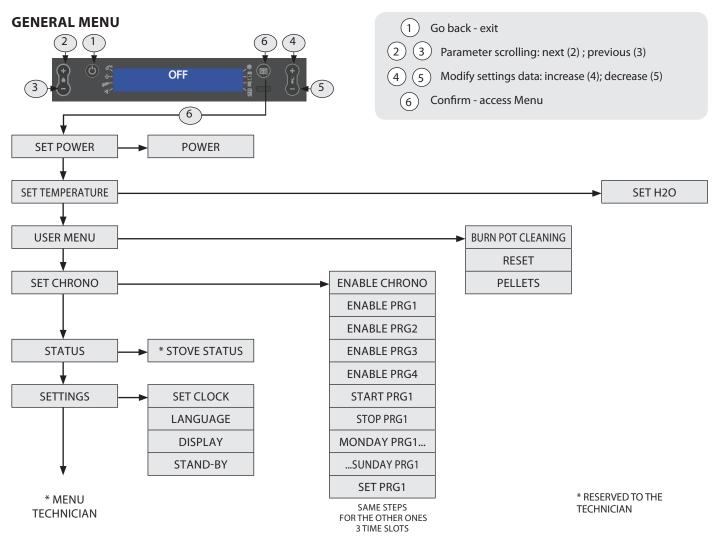
Vent out the system, if necessary even multiple times, to remove the air, and reload it if the pressure is too low. It is not a malfunction, but a normal occurrence due to its filling. After filling, the plumber must always thoroughly vent the system, using the special vents in the circuit and running the "air breather" function on the machine. (After the first ignition and with a cold machine, re-activate the function "air breather" - see chapter "OTHER FUNCTIONS")

BULB THERMOSTATS - RESET:

Check by pressing the reset button (95°C) located on the back of the appliance, before contacting a technician (see section RESET).

CONTROL PANEL





GENERAL WARNINGS

Advice to follow for the first start-ups of the product:

During the first hours of operation, there may be some smoke or odours, but they are due to the normal "thermal break-in" process. During this process, the duration of which changes depending on the product, it is recommended to:

- Ventilate the room well
- If present, remove any majolica or natural stone parts from the top of the product
- Activate the product at the maximum power and temperature
- Avoid remaining in the room for a long time
- Do not touch the surfaces of the product
- Notes:

The process is completed after a few heating/cooling cycles. Do not use for the combustion of elements or substances other than those indicated in the manual.

Before turning on the product, it is necessary to perform the following checks:

- If it is intended to be connected to a hydraulic system, it must be complete and fully functional and in compliance with the instructions given in the product manual and with the relevant regulations in force.
- The pellet hopper must be completed loaded
- The combustion chamber and the burn pot must be clean

• Make sure that the fire holder, the ash pan and the pellet hopper close hermetically (if present in the hermetic version); they must be closed and there must be no foreign bodies in the sealing elements and gaskets.

- Check that the power cord is properly connected
- The switch (if present) must be set to position "1".

The company has an optional additional board that allows the boiler the following further functions when managing the system. The table below indicates the various possibilities that the optional can offer.

DHW Storage Management	\checkmark
Puffer Management	\checkmark
3 heating areas	\checkmark
Instant DHW option	\checkmark
Puffer pump or 4th heating area management	\checkmark
Anti-legionella management for DHW storage	\checkmark
DHW storage chrono management	\checkmark
Auxiliary output management and control	\checkmark

THE REMOTE CONTROL

All that can normally be implemented through the LCD can be adjusted using the remote control. The table below provides a detailed description of the various functions:

1	ON / OFF	Pressing the key for three seconds, the stove will switch on or off
2	POWER INCREASE	Pressing the key will increase the operating power
3	POWER DECREASE	Pressing the key will decrease the operating power
4	T° INCREASE	The temperature setting can be increased by pressing this key
5	T° DECREASE	The set temperature can be decreased by pressing this key
6	ENABLE / DISABLE CHRONO	Pressing the key once will enable or disable the chrono
7	ENABLE DELAYED SWITCH-OFF	The delayed switch-off can be set by pressing this key. For example, if the stove is set to switch-off in an hour, it shall switch-off automatically once the set time elapses, displaying the countdown every minute for delayed automatic shutdown.
8	MENU	This key allows the user to access the user and technical menu (the technical menu is reserved for assistance)
9	INCREASE	The temperature setting can be increased by pressing this key
10	ESC KEY	The key allows the user to exit any program or display and returns to the main menu without saving the data
11	ВАСК	The key returns to the display of the various menus
12	CONFIRMATION KEY	This key confirms the adjustments made during the user menu programming phase
13	FORWARD	The key allows the user to go forward in the various menus
14	ENABLE FUNCTION F1	Pre-set key for future applications
15	DECREASE	The key decreases the value to be set
16	STOVE STATUS	Pressing this key will display the general status of the stove
	2 3 4 5 6 7 8 9 10 11 12 13 14 15	2 POWER INCREASE 3 POWER DECREASE 4 T° INCREASE 5 T° DECREASE 6 ENABLE / DISABLE CHRONO 7 ENABLE DELAYED SWITCH-OFF 8 MENU 9 INCREASE 10 ESC KEY 11 BACK 12 CONFIRMATION KEY 13 FORWARD 14 ENABLE FUNCTION F1 15 DECREASE

Important note: the numbers shown on the remote control are purely indicative and are not present on the remote control supplied with the product.

TYPE AND REPLACEMENT OF BATTERIES

The batteries are housed in the lower part of the remote control.

To replace it, you need to take out the battery holder, remove or insert the battery following the symbols on the remote control and on the battery.

For operation, 1 CR2025, 3V lithium buffer battery is required.

The batteries used contain metals harmful for the environment. They must therefore be disposed of separately in appropriate containers.

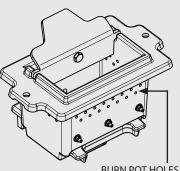
IF THE REMOTE CONTROL IS OFF BECAUSE IT HAS NO BATTERIES, THE STOVE CAN BE CONTROLLED FROM THE CONTROL PANEL ON TOP OF IT. WHILE REPLACING THE BATTERY, PAY ATTENTION TO THE POLARITY BY OBSERVING THE SYMBOL ON THE INSIDE COMPARTMENT OF THE REMOTE CONTROL.

A CLEAN BURN POT GUARANTEES CORRECT OPERATION!



BY KEEPING THE BURN POT AND ITS HOLES CONSTANTLY CLEAN AND FREE OF COMBUSTION RESIDUE, EXCELLENT COMBUSTION IS GUARANTEED OVER TIME, THUS PREVENTING ANY GENERATOR MALFUNCTIONS THAT MAY REQUIRE **TECHNICAL ASSISTANCE.**

THE "ADJUSTMENT- PELLET FEED" FUNCTION IN THE USER MENU CAN BE USED TO ADAPT COMBUSTION ON THE BASIS OF THE NEEDS DESCRIBED.



BURN POT HOLES

COMMISSIONING SETTINGS

Once the power cable at the back of the stove has been connected, move the switch, also located on the back, to (I). The switch at the back of the stove powers the stove board.

ADJUSTING TIME, DAY, MONTH AND YEAR

Set clock allows the user to adjust the time and date

CONTROLS PROCEDURE

- Press key 6.
- Proceed by pressing key 2 until the word **SETTINGS** is displayed.
- Confirm using key 6.
- Confirm **SET CLOCK** with key 6.
- Use keys 4 or 5 to set and key 2 to move forward, to adjust the hours, minutes, day, month and year.
- Press key 1 several times to confirm and exit the menu.

SET CLOCK		
DAY	MON, TUE, WED,SUN	
HOURS	023	
MINUTES	0059	
DATE	131	
MONTH	112	
YEAR	0099	

ADJUSTING LANGUAGE

It is possible to select the preferred language to display the various messages.

CONTROLS PROCEDURE

- Press key 6.
- Proceed by pressing key 2 until the word **SETTINGS** is displayed.
- Confirm using key 6.
- Proceed by pressing key 2 until **LANGUAGE** is displayed.
- Confirm using key 6.
- Use keys 4 or 5 to set the language.
- Press key 1 several times to confirm and exit the menu.

OTHER FUNCTIONS

AIR DISCHARGE

This function allows the user to bleed any air in the stove. Once the function has been activated, the pump indicator light is activated on the display (for 15 minutes 30 seconds the pumps will be powered, alternating with 30 seconds of downtime). **To activate the function:**

With the stove "OFF" press keys 1 and 4 at the same time, enter the password "77" using keys 4 and 5 and confirm with key 6. Cut the power to interrupt.

Attention: before activating the "air discharge" function, make sure you have opened the vent screw of the manual vent valve.

FIRST LOAD

This function allows the user to activate the pellet feeding motor reducer for continuous functioning.

To activate the function:

When the stove is cold and "OFF" press keys 2 and 5 at the same time for a couple of seconds, the scrolling message "**preload**" will appear on the display.

To interrupt continuous loading simply press key 1.

SET LANGUAGE	
	ITALIAN
	ENGLISH
LANGUAGE	GERMAN
	FRENCH
	SPANISH

OPERATION AND LOGIC

IGNITION

Once the points listed previously have been checked, press key 1 for three seconds to ignite the stove.

15 minutes are available for the ignition phase. After ignition and having reached the control temperature, the stove interrupts the ignition phase and passes to STARTING.

STARTING

During the start-up phase, the stove stabilises combustion, increasing it progressively, to then start ventilation and pass on to WORK.

WORK

During the work phase, the stove reaches the set power; see following item.

SET POWER ADJUSTMENT

Set the operating power (from 1 to 5). Power 1 = minimum level - Power 5 = maximum level.

SET H2O TEMPERATURE ADJUSTMENT

Set the boiler temperature between 65 - 80°C .

PUMP OPERATION

The pump activates water circulation when the temperature of the water inside the stove reaches 60°C. As the pump always functions above 60°C, an always open heating area is recommended to make product functioning homogenous, preventing overheating blocks. Normally this area is defined "Safety zone".

BURN POT CLEANING

At pre-set intervals the stove performs burn pot cleaning, switching the machine off. When the cleaning phase is finished, the stove will re-start automatically and continue its work going back to the power level selected.

MODULATION and H-OFF

As the water temperature approaches the set point, the boiler starts to modulate automatically bringing itself to the minimum power. If the temperature increases beyond the set point, it will automatically switch off indicating **H-OFF** and will automatically go back on when the temperature drops below the set point.

SWITCH-OFF

Press key 1 for three seconds. When the operation has been performed, the appliance automatically enters the switch-off phase, blocking the supply of pellets. *The flue gas exhaust motor will remain on until the stove temperature has dropped below the factory parameters.*

RE-IGNITION

The stove can only be re-ignited automatically or manually when the cooling cycle conditions and the preset timer have been satisfied.



DO NOT USE ANY INFLAMMABLE LIQUIDS FOR IGNITION!

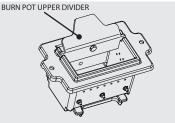
DO NOT ALLOW THE BAG OF PELLETS TO COME INTO CONTACT WITH THE BOILING HOT STOVE DURING THE FILLING PHASE! IN THE EVENT OF CONTINUOUS NO IGNITION, CONTACT AN AUTHORISED TECHNICIAN.

NO IGNITION

FIRST IGNITION COULD EVEN FAIL AS THE AUGER IS EMPTY AND IS NOT ALWAYS ABLE TO LOAD THE BURN POT WITH THE REQUIRED AMOUNT OF PELLETS ON TIME TO REGULARLY START THE FLAME. IF THE PROBLEM OCCURS AFTER ONLY A FEW MONTHS WORKING, CHECK THAT ROUTINE CLEANING STATED IN THE STOVE BOOKLET, HAS BEEN CARRIED OUT CORRECTLY.



IT IS FORBIDDEN TO USE THE APPLIANCE WITHOUT THE DIVIDER (SEE THE FIGURE TO THE SIDE). ITS REMOVAL JEOPARDISES THE SAFETY OF THE PRODUCT AND IMMEDIATELY VOIDS THE WARRANTY PERIOD. IN THE CASE OF WEAR OR DETERIORATION REQUEST AFTER-SALES ASSISTANCE FOR REPLACEMENT OF THE PART (REPLACEMENT THAT IS NOT UNDER GUARANTEE AS THE COMPONENT IS SUBJECT TO WEAR).



ADDITIONAL THERMOSTAT

N.B. : Installation must be performed by an authorised technician.

There is a possibility to thermostat a room adjacent to the room where the stove is positioned: just connect a thermostat following the procedure described in the next step (it is recommended to position the optional mechanical thermostat at a height of 1.50 m from the floor). Stove functioning with the external thermostat connected in the TA clamp can be different on the basis of the activation or disabling of the STBY function.

The TA clamp leaves the factory jumpered, therefore it is always with closed contact (on request).

ADDITIONAL THERMOSTAT FUNCTIONING WITH STBY ACTIVE

When the STBY function is activated, the $\neg - \circ \rightarrow$ LED flashes. When the contact or external thermostat is satisfied (open contact / temperature reached), the stove will switch off. As soon as the contact or external thermostat switches to the "not satisfied" status (closed contact/ temperature to be reached) it will re-ignite.

N.B.: stove operation depends on the temperature of the water inside the stove and relative factory setting restrictions. If the stove is in H OFF (water temperature reached), any additional contact or thermostat request will be ignored.

ADDITIONAL THERMOSTAT FUNCTIONING WITH STBY DEACTIVATED

When the STBY function is disabled, the -o-o LED is fixed.

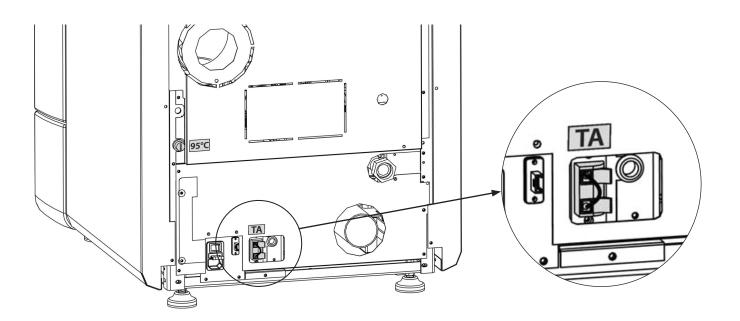
When the contact or external thermostat is satisfied (open contact / temperature reached), the stove will go to minimum. As soon as the contact or external thermostat switches to the "not satisfied" status (closed contact / temperature to be reached) the stove will start to work again at the pre-set power.

N.B.: stove operation depends on the temperature of the water inside the stove and relative factory setting restrictions. If the stove is in H OFF (water temperature reached), any additional contact or thermostat request will be ignored.

ADDITIONAL THERMOSTAT INSTALLATION

- A mechanical or digital thermostat with a "normally open" input is required.
- Remove the plug from the socket.
- Using the figure to the side as a reference, connect the two thermostat cables (clean contact no 230 V!).
- Connect the power to the stove again.

REFER TO THE "SETTINGS" CHAPTER TO ACTIVATE STAND BY



SET POWER

The following menu allows you to set the generator power Minimum power 1, maximum power 5.

CONTROLS PROCEDURE

- Press key 6.
- Confirm using key 6 **SET POWER.**
- Use keys 4 or 5 to set the power.
- Press key 1 several times to confirm and exit the menu.

TEMPERATURE SET

The following menu allows you to set:

• The boiler temperature from 65 - 80°C.

CONTROLS PROCEDURE

- Press key 6.
- Proceed by pressing key 2 until TEMPERATURE SET is displayed.
- Confirm using key 6.
- Use keys 4 or 5 to set the H20 TEMP SET.
- Press key 1 several times to confirm and exit the menu.



USER MENU

BURN POT CLEANING

The menu allows the user to increase the frequency of the automatic burn pot cleaning.

CONTROLS PROCEDURE

- Press key 6.
- Proceed by pressing key 2 until **USER MENU** is displayed.
- Confirm using key 6.
- To increase the automatic cleaning frequency press 4.
- To go back to standard values (00) decrease by pressing 5.
- Press key 1 several times to confirm and exit the menu.

RESET

Allows the user to reset all values modifiable by the user to the default values.

CONTROLS PROCEDURE

- Press key 6.
- Proceed by pressing key 2 until USER MENU is displayed.
- Confirm using key 6.
- Press key 2 until **RESET**" is displayed.
- Press keys 4-5 to select **ON** and press key 6.
- **"DONE**" will appear on the display to confirm.

LOW

The following menu allows the user to adjust the percentage of pellet feed.

If the stove has functioning problems owing to the quantity of pellets, adjust pellet feeding directly from the control board. The problems correlated to the amount of fuel can be divided into 2 categories:

NO FUEL:

- the stove can never develop a suitable flame, tending to remain very low even at high power.
- at minimum power the stove tends to almost switch-off taking the stove into "NO PELLETS" alarm condition.
- when the stove displays the "NO PELLETS" alarm, there may be non-burned pellets inside the burn pot.

EXCESS FUEL:

- the stove develops a very high flame even at low power.
- the panoramic glass is very dirty, obscuring it almost totally.
- the burn pot tends to become encrusted, blocking the holes for air intake due to the excessive pellet feed, as it is only burned partially.

The adjustment to be performed is in percentages. Therefore changing this parameter will lead to a proportional variation of all stove feeding speeds. Feeding is from -30% to +20%.

CONTROLS PROCEDURE

- Press key 6.
- Proceed by pressing key 2 until**USER MENU** is displayed.
- Confirm using key 6.
- Press key 2 until "**PELLET**" is displayed.
- Use keys 4-5 to increase (4) or decrease (5) the load during the WORK stage.
- Press key 1 several times to confirm and exit the menu.

SET CHRONO

This stage is used to program when the generator automatically turns on and off.

The factory setting for **SET CRONO** is disabled on the generator.

The chrono allows the user to program 4 time spans within a day to use every day of the week.

The switch-on and switch-off time can be set in every time slot, along with the days of use of the programmed time slot and the desired water temperature (65 - 80°C).

The setting of the current day and time is essential to ensure the chrono operates correctly.

RECOMMENDATIONS

Before using the chrono function, set the current day and time. Therefore check that the points listed in the "Set clock" sub-chapter have been followed, so that the chrono function works. Aside from programming it, activate it as well.

The ignition and switch-off times must be within the arc of one day, from 0 to 24 and not over several days:

Example:	CORRECT	INCORRECT
	Switch-on time 07:00 Switch-off time 18:00	Switch-on time 22:00 Switch-off time 05:00



CONTROLS PROCEDURE

- Press key 6.
- Proceed by pressing key 2 until **SET CHRONO** is displayed.
- Confirm using key 6.
- Use keys 4-5 to enable/disable set/edit the time.
- Press key 2 to go forwards 3 to go back.
- Press key 1 several times to confirm and exit the menu.

	DISPLAY	TEMPERATURE	MEANING
SET CHRONO	ENABLE CHRONO	On/off	Enable/disable the whole set chrono
	ENABLE PRG1	On/off	Enable/disable PRG1
	ENABLE PRG2	On/off	Enable/disable PRG2
	ENABLE PRG3	On/off	Enable/disable PRG3
	ENABLE PRG4	On/off	Enable/disable PRG4
		1	1
	START PRG1	OFF-00:00-23:50	PRG1 ignition time
	STOP PRG1	OFF-00:00-23:50	PRG1 switch-off time
	MONDAYSUNDAY	On/off	Enable/disable the days of PRG1
	SET PRG1	65-80°c	PRG1 boiler temperature
	START PRG2	OFF-00:00-23:50	PRG2 ignition time
	STOP PRG2	OFF-00:00-23:50	PRG2 switch-off time
	MONDAYSUNDAY	On/off	Enable/disable the days of PRG2
	SET PRG2	65-80°c	PRG2 boiler temperature
			1
	START PRG3	OFF-00:00-23:50	PRG3 ignition time
	STOP PRG3	OFF-00:00-23:50	PR3 switch-off time
	MONDAYSUNDAY	On/off	Enable/disable the days of PRG3
	SET PRG3	65-80°c	PRG3 boiler temperature
	START PRG4	OFF-00:00-23:50	PRG4 ignition time
	STOP PRG4	OFF-00:00-23:50	PRG4 switch-off time
	MONDAYSUNDAY	On/off	Enable/disable the days of PRG4
	SET PRG4	65-80°c	PRG4 boiler temperature



WHEN THE WEEKLY PROGRAMMER IS ACTIVE, A BOX OF THE RELATIVE ICON WILL APPEAR ON THE CONTROL BOARD.

STATUS

References reserved to the technician

SETTINGS

SET CLOCK ADJUSTING LANGUAGE

• see chapter: commissioning settings

DISPLAY

The "DISPLAY" menu contains two sub-menus:

- Key lock
- Brightness.

KEY LOCK

The menu allows the user to lock the display keys (like with mobile phones).

CONTROLS PROCEDURE

- Press key 6.
- Proceed by pressing key 2 until SETTINGS IS DISPLAYED.
- Confirm using key 6.
- Press key 2 until **DISPLAY** is shown.
- Confirm using key 6.
- **KEY LOCK** will appear confirm with key 6.
- Use keys 4 -5 to enable **ON**/ disable **OFF**.
- Press key 1 several times to confirm and exit the menu.

USING THE KEY LOCK AFTER ACTIVATION:

TO LOCK THE KEYBOARD, PRESS KEYS 1 AND 5 AT THE SAME TIME UNTIL THE FOLLOWING APPEARS: "KEYS LOCKED" TO UNLOCK THE KEYBOARD, PRESS KEYS 1 AND 5 AT THE SAME TIME UNTIL THE FOLLOWING APPEARS: "KEYS UNLOCKED"

BRIGHTNESS

This menu allows the user to adjust the brightness of the display. The possible settings range from OFF - 10 to 31. Activating OFF, the back light of the display will go off after a preset delay. The back light will go on as soon as a key is pressed or if an alarm should be triggered in the machine.

CONTROLS PROCEDURE

- Press key 6.
- Proceed by pressing key 2 until SETTINGS IS DISPLAYED.
- Confirm using key 6.
- Press key 2 until **DISPLAY** is shown and use key 6 to confirm.
- Press key 2 until **BRIGHTNESS** appears and confirm with key 6.
- Use keys 4 5 to set the brightness.
- Press key 1 several times to confirm and exit the menu.

STAND - BY

The Stby function is used if immediate stove switch-off or modulation via an additional thermostat is desired.

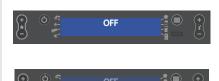
CONTROLS PROCEDURE

- Press key 6 and SET POWER will appear.
- Press key 2 several times until SETTINGS is displayed.
- Press key 6.
- Press key 2 until STAND-BY is displayed and use key 6 to confirm.
- Use keys 4 -5 to select enable "ON"/disable "OFF".
- Press key 1 several times to confirm and exit the menu.

 $\sim - -$

AUX

If using powerline accessories of the manufacturer, the connection must be carried out by the technician enabled directly in the board. Contact the dealer for further details



CLEANING AND MAINTENANCE

ALWAYS FOLLOW THE INSTRUCTIONS IN MAXIMUM SAFETY CONDITIONS!

- Make sue the power cable is unplugged since the generator could be programmed to start.
- That the generator is cold in its entirety.
- The ashes are completely cold.
- Ensure an effective exchange of air in the room during the cleaning of the product.
- A poor cleaning is detrimental to the proper functioning and safety!

MAINTENANCE

For correct operation, the generator must undergo routine maintenance by a **qualified technician** at least once a year. The routine checks and maintenance operations must always be performed by **qualified** trained technicians in accordance with the applicable regulations in force and with the instructions provided in this use and maintenance manual.



EVERY YEAR MAKE THE EXHAUST FUMES, SMOKE DUCTS AND "T"-FITTINGS, INCLUDING CAPS AND INSPECTION DOORS BE CLEANED - IF ANY CURVES AND ANY HORIZONTAL SECTIONS! THE CLEANING OF THE GENERATOR FREQUENCY IS APPROXIMATE! THEY DEPEND ON THE QUALITY OF THE PELLETS USED AND THE FREQUENCY OF USE.

IT CAN HAPPEN THAT THESE OPERATIONS SHOULD BE PERFORMED MORE FREQUENTLY.

CLEANING AND MAINTENANCE BY THE USER

Routine cleaning operations, as specified in this use and maintenance manual, must be performed with the utmost care according to the instructions, procedures and frequency intervals described in this use and maintenance manual

CLEANING THE SURFACES AND COVERING

Never use abrasive or chemically aggressive detergents for cleaning!

The surface cleaning must take place when both the generator and the coating are completely cold. For the maintenance of surfaces and metal parts, simply use a damp cloth with water or mild soap and water.

Failure to observe the instructions may damage the surface of the generator and invalidate the warranty.

CLEANING THE CERAMIC GLASS

Never use abrasive or chemically aggressive detergents for cleaning!

The cleaning of the ceramic glass is allowed only when the latter is completely cold.

To clean the ceramic glazing, simply use a dry brush and some damp newspaper dabbed in the ash. If the glazing is very dirty, only use a specific ceramic glazing detergent. Spray a modest amount onto a cloth and wipe the ceramic glazing.

Do not spray cleaner or any other liquid directly on the glass or on the gaskets.

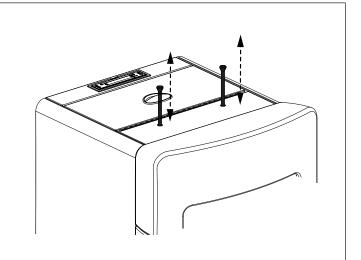
Failure to observe the instructions may damage the surface of the ceramic glass and invalidate the warranty.

CLEANING THE TANK PELLETS

When the tank empties completely, unplug the power cord from the generator and remove residues (dust, chips, etc..) from the tank empty, before filling it.

SCRAPERS:

The heat exchangers must only be cleaned when cold! Cleaning ensures constant heat output over time. To do this, use the scrapers positioned in the upper part of the generator, making upward and downward moments several times.





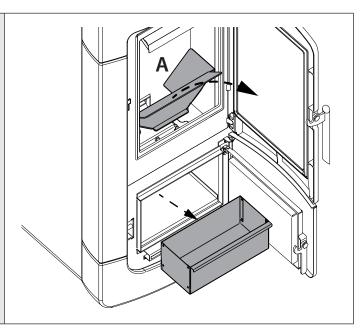
COMBUSTION CHAMBER:

We recommend removing the ash deposits from the combustion chamber using a suitable vacuum cleaner.

- Remove the conveyor (A).
- Clean the combustion ash chamber and the bottom of the burn pot completely, using a suitable vacuum cleaner.
- Reposition the conveyor (A).
- Make sure that the conveyor (A) is resting correctly on the burn pot and not on another surface of the combustion chamber.

ASH DRAWER:

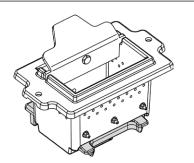
Remove the ash drawer and empty it into a suitable container.

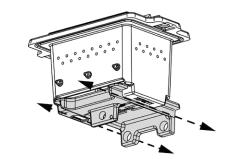


WEEKLY- BRAZIER:

Through a mechanical system, the burn pot is cleaned at set intervals automatically by the boiler. In the picture below one can see the burn pot with the opening underneath it.

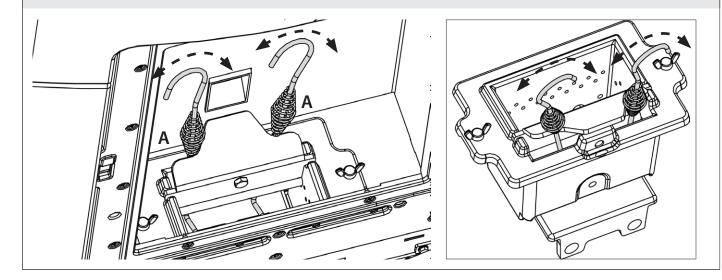
It is in any case recommended to remove any ash residue using a vacuum cleaner.





DETAILS ON BURN POT CLEANING:

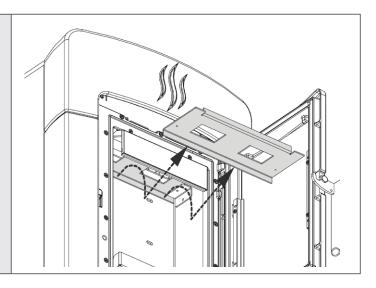
While cleaning the burn pot, be sure to remove the ash from behind the pellet slide. Insert the special tool supplied behind the pellet slide (A) to remove the deposits. Then remove the ash using a suitable vacuum cleaner.



EVERY MONTH

Cleaning the deflector:

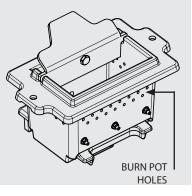
The fumes deflector located in the upper part of the combustion chamber must be removed on a monthly basis (see figure).



A CLEAN BRAZIER ENSURES SUCCESSFUL OPERATION!

KEEPING THE BRAZIER AND ITS HOLES ALWAYS THOROUGHLY CLEAN FROM ANY RESIDUE FROM THE COMBUSTION, GUARANTEES EXCELLENT COMBUSTION OF THE GENERATOR OVER TIME, TO AVOID ANY MALFUNCTIONS THAT MAY REQUIRE THE INTERVENTION OF THE TECHNICIAN.

THE "PELLET" FUNCTION IN THE USER MENU CAN BE USED TO ADAPT COMBUSTION ON THE BASIS OF THE NEEDS DESCRIBED.



IF THE POWER SUPPLY CABLE IS DAMAGED, IT MUST BE REPLACED BY TECHNICAL SERVICE STAFF OR IN ANY CASE BY A SIMILARLY QUALIFIED TECHNICIAN, SO AS TO AVOID ALL RISKS.

PARTIES	FREQUENCY IN DAYS*
SCRAPERS	1
COMBUSTION CHAMBER	7
ASH DRAWER**	7
BURN POT	7
DEFLECTOR	30
T-SHAPED FITTING/ FLUE PIPE	365

* Average use 8h at max. nominal power

** How often the ash drawer is emptied depends on a number of factors: the type of pellets, the stove output, the use of the stove and the type of installation.

ENGLISH

ROUTINE MAINTENANCE PERFORMED BY QUALIFIED TECHNICIANS

Routine maintenance must be performed at least once a year.

Since the generator uses pellets as its solid fuel, it requires an annual routine maintenance operation which must be performed by a **qualified** technician, using original spare parts only.

Failure to comply with the above can compromise the safety of the appliance and void the guarantee conditions. Complying with the cleaning intervals dedicated to the user described in the use and maintenance manual will guarantee the correct combustion by the generator over time, avoiding any malfunctioning and/or failures which could require further intervention by the technician. Routine maintenance requests are not covered by the product guarantee.

DOOR GASKETS, ASH DRAWER AND BURN POT

Gaskets guarantee the hermetic seal of the stove and its ensuing correct operation. They must therefore be checked regularly: should they be worn or damaged, replace them immediately. This must be performed by a qualified technician.

CONNECTION TO THE CHIMNEY

Suction and clean the flue duct leading to the chimney once a year or whenever necessary. If the installation entails horizontal flue duct sections, suction all residue before it obstructs the passage of fumes.

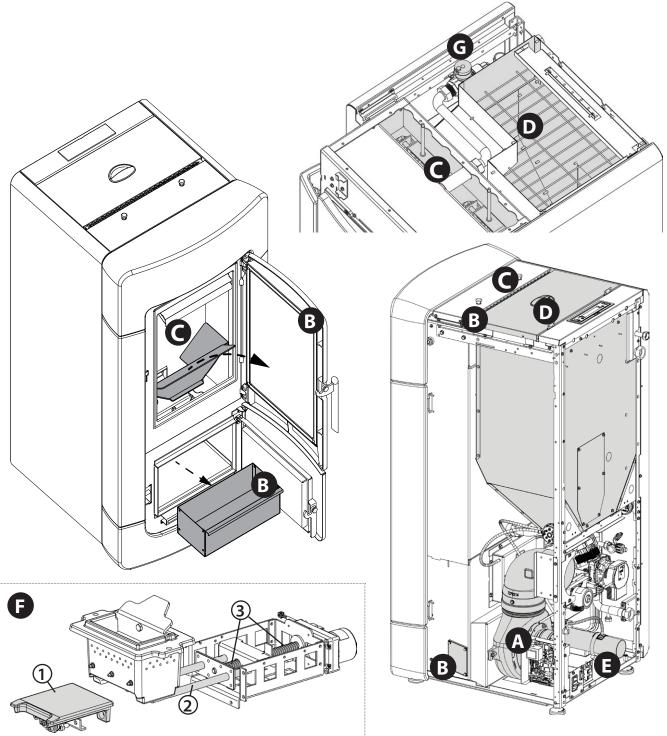
DECOMMISSIONING (END OF SEASON)

At the end of every season, before you turn the stove off, it is advisable to empty the pellet tank completely, suctioning any pellet residue and dust from the inside.

WE ADVISE YOU NOT TO DISCONNECT THE GENERATOR FROM THE ELECTRICAL POWER SUPPLY, SO AS TO ALLOW THE PUMP TO PERFORM THE NORMAL ANTI-LOCKING CYCLES.

ROUTINE MAINTENANCE

THE PICTURES ARE PURELY INDICATIVE.



Α	Fumes motor (disassembly and cleaning and flue duct and "T"), new silicone in the dedicated points
В	Inspection of gaskets, ash drawer and door (replace and apply silicone where envisaged)
С	Combustion chamber and heat exchanger (full cleaning) including ignition-plug pipe cleaning
D	Tank (complete emptying and cleaning)
E	Air intake pipe check and cleaning of the flow sensor where necessary
F	Trapdoor cleaning (1), rail (2), lubricate wormscrew (3).
G	Manual purge valve

DISPLAYS			
DISPLAY	REASON		
OFF	Generator off		
START	The start-up phase is in progress		
PELLET FEEDING	Continuous pellet feeding is in progress during the ignition phase		
IGNITION	The ignition phase is in progress		
START-UP	The start-up phase is in progress		
WORK	The normal work phase is in progress		
MODULATION	The generator is working at minimum		
BURN POT CLEANING	Automatic burn pot cleaning is in progress		
*BURN POT CLEANING DEPRESSION	Automatic burn pot cleaning is in progress - due to insufficient depression.		
FINAL CLEANING	The final cleaning is in progress		
STAND-BY	Generator off waiting for re-ignition due to an external thermostat		
STAND-BY COOLING	A new ignition is attempted when the generator has just been switched off. When the generator switches off, one must wait for the complete shutdown of the fumes motor, then clean the burn pot. The generator can only be re-ignited when these operations have been performed.		
HOFF	Generator off due to water temperature over set.		
*T-AMB	Displays room temperature (in the models designed for it).		
*T - OFF	Generator off waiting for re-ignition as all the requests have been satisfied		
STAND-BY BLACK OUT	The generator is cooling after a power cut. Once cooling is completed it will re-start automatically		
ANTI-FREEZE	The anti-freeze function is in progress as the H2O t° is below the factory set threshold the pump is active until the water reaches the pre-set factory parameter +2°C		
ANTILOCK	The pump antilock function is in progress (only if the generator has been in an OFF state for at least 96 hours); the pump is activated for the time pre-set by the manufacturer, in order to prevent it from blocking		
AUTO BLOW	The automatic blow is active		
*EXCHANGER BLOCK	Automatic exchanger cleaning is blocked		

ALARMS				
DISPLAY	EXPLANATION	SOLUTION		
Â	Indicates the presence of an alarm.	On: indicates the presence of an alarm Flashing: indicates the deactivation of the depression sensor. The alarm can be reset by pressing key 1/ for 3 seconds only if the fumes motor has stopped and if 15 minutes have elapsed from when the alarm was displayed.		
ASPIRATION FAULT	Fumes motor fault	Contact after-sales centre		

* on applicable models.

FUMES PROBE	Fumes probe failure.	Contact after-sales centre
HOT FUMES	High flue gas temperature	Check pellet feed (see "Pellet feed adjustment"). If the problem cannot be solved, contact an authorised technician.
NO IGNITION	The pellet feed-box is empty. Pellet feed calibration inadequate. Thermostat bulbs tripped	Check for the presence of pellets in the feed-box. Adjust pellet flow (see "Pellet feed adjustment"). Check the procedures described in the "Ignition" chapter. Check the bulb thermostats (see Rearms chapter)
NO IGNITION BLACK OUT	No current during the ignition phase.	Set the stove on OFF using key 1 and repeat the procedure described in the "Ignition" chapter.
NO PELLETS	The pellet feed-box is empty. No pellet feed. The motor reducer does not feed pellets.	Check for the presence of pellets in the feed-box. Adjust the pellet flow (see "Pellet feed adjustment").
DEPRESSION ALARM	The door is not closed correctly. The ash drawer is not closed correctly. The combustion chamber is dirty. The flue exhaust pipe is blocked/dirty. The air intake pipe is blocked/dirty	Check hermetic door closure. Check hermetic closure of the ash drawer. Check cleanliness of the fumes pipe and the combustion chamber. Check that the air inlet is clean.
H20 OVERTEMP	Air in the system Unsuitable circulation	Possible air in the system, vent the system. Lack of adequate circulation. Lack of or inadequate safety zone. The water in the stove has exceeded 95°C. Possible circulator anomaly. If the problem persists, the reset operations must be carried out by an authorised technician.
* TRAPDOOR FAULTY	The automatic burn pot cleaning is blocked. Burn pot dirty or clogged The door is not closed correctly.	Check closure of the door. Check that the burn pot is clear and clean. The automatic burn pot cleaning is blocked. If the problem persists contact the service centre
ALL-MIN H2O PRES- SURE	The system pressure read by the pressure switch is too low.	Possible air in the system, vent the system. Possible lack of water or leaks due to anomalies in some system component. If the problem persists contact the service centre
H2O PROBE	H2O probe failure	Contact after-sales centre
ALL-MAX H2O PRES- SURE	The pressure of the water has exceeded the max threshold	Possible air in the system, vent the system. Check that the expansion vessels are not damaged or under-dimensioned Check that the cold system is loaded at the correct pressure If the problem persists contact the service centre
* PRESSURE SENSOR FAULTY	Defective, disconnected or faulty differential pressure sensor.	Contact after-sales centre
* AUGER CONTROL	Anomalous pellet loading.	Contact after-sales centre
* AUGER BLOCK	Anomalous functioning of the motor.	Contact after-sales centre
* BOILER PROBE	Boiler probe failure.	Contact after-sales centre
* PUFFER PROBE	Boiler probe failure.	Contact after-sales centre
* TANK EMPTY	The pellet feed-box is empty. The door is not closed correctly. The ash drawer is not closed correctly. The combustion chamber is dirty. The flue exhaust pipe is blocked.	Check for the presence of pellets in the feed-box. Check hermetic door closure. Check hermetic closure of the ash drawer. Check cleanliness of the fumes pipe, of the sensor in the primary air channel and the combustion chamber. Contact after-sales centre

DISPOSAL

INFORMATION FOR MANAGEMENT OF ELECTRIC AND ELECTRONIC APPLIANCE WASTE CONTAINING BATTERIES OR ACCUMULATORS



This symbol, which is used on the product, batteries, accumulators or on the packaging or documents, means that at the end of its useful life, this product, the batteries and the accumulators included must not be collected, recycled or disposed of together with domestic waste. Improper management of electric or electronic waste or batteries or accumulators can lead to the leakage of hazardous substances contained in the product. For the purpose of preventing damage to health or the environment, users are kindly asked to separate this equipment and/ or batteries or accumulators included from other types of waste and to arrange for disposal by the municipal waste service It is possible to ask your local dealer to collect the waste electric or electronic appliance under the conditions and following the methods provided by national laws transposing the Directive 2012/19/EU.

Separate waste collection and recycling of unused electric and electronic equipment, batteries and accumulators helps to save natural resources and to guarantee that this waste is processed in a manner that is safe for health and the environment. For more information about how to collect electric and electronic equipment and appliances, batteries and accumulators, please contact your local Council or Public Authority competent to issue the relevant permits.





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TO FIND THE SERVICE CENTRE NEAREST TO YOU CONTACT YOUR DEALER OR CONSULT THE SITE WWW.LANORDICA-EXTRAFLAME.COM

The manufacturer reserves the right to vary the characteristics and the data reported in this pamphlet at any moment and without notice, in order to improve its products.